

FAQs

Covid-19 Vaccine Protect Insurance Coverage

This policy is underwritten by Chubb Insurance Singapore Limited

Q: Why do customers need to sign up for the complimentary Covid-19 Vaccine Protect policy, i.e. why is coverage not automatically extended?

The Covid-19 coverage component of the complimentary Covid-19 Vaccine Protect policy commences on the date of application and will automatically expire after 30 days. As such, we have given our customers the flexibility to decide when they would like to begin their coverage, so long as they submit their applications within the application period of 25 March 2021 to 30 April 2021.

Q: What does Covid-19 Vaccine Protect cover?

Covid-19 Vaccine Protect provides additional cash coverage which applies on top of existing policies a customer may have, which can help cover any expenses that may have been incurred, such as outpatient treatment expenses.

Customers being hospitalised due to Covid-19 or adverse reactions following the Covid-19 vaccination will be able to make a claim for the following benefits.

Benefits	Coverage
Covid-19 Cover	
Covid-19 Daily Hospital Cash Benefit	A daily payout of SGD 100, up to 14 days
Covid-19 ICU Hospital Cash Benefit	A lump sum payout of SGD 1,000 upon admission to the ICU
Covid-19 Bereavement Assist Benefit	A lump sum payout of SGD 10,000 upon death
Post Covid-19 Vaccination Cover	
Post Covid-19 Vaccination Daily Hospital Cash Benefit	A daily payout of SGD 100, up to 14 days
Post Covid-19 Vaccination ICU Hospital Cash Benefit	A lump sum payout of SGD 1,000 upon admission to the ICU
Post Covid-19 Vaccination Bereavement Assist Benefit	A lump sum payout of SGD 10,000 upon death

Q: What is my policy coverage period under Covid-19 Vaccine Protect?

- **Post Covid-19 Vaccination Coverage**: 14 consecutive days from the date that you received each dose of vaccination in Singapore on or before 31 December 2021. Maximum of two doses per insured person.
- **Covid-19 Coverage**: 30 consecutive days from the date that you applied for Covid-19 Vaccine Protect.

Q: Who can apply for Covid-19 Vaccine Protect?

DBS/POSB customers who are Singapore Residents aged 18 and above are eligible to apply for this policy. The applicant can also include his/her partner and dependent child(ren). Family members do not have to be DBS/POSB customers.

To sign up, the applicant and his/her family members will need to declare that he/she/they:

- Have not travelled overseas in the last 14 days
- Do not currently have fever, flu-like or respiratory symptoms (e.g. cough, runny nose and sore throat)

A customer is considered a Singapore Resident if he/she is a Singapore citizen, Singapore permanent resident, or holder of a valid work permit, employment pass, dependant's pass, long-term visit pass, S Pass or student pass issued by the authorities in Singapore.

Q: If I have other existing hospital income plans (including complimentary policies from other financial institutions), can I still claim under Covid-19 Vaccine Protect?

Yes, you can claim under this policy. Policy terms and conditions apply.

Q: When does coverage under the policy cease?

The policy will cease either on 31 December 2021 or 14 days after the second dose of the Covid-19 vaccine is received.

Q: Can I choose to extend my coverage after the expiry of the policy?

Your free coverage will expire automatically at the end of the coverage period and no payment is required. You may be offered an option to purchase a comprehensive plan to continue your coverage if you meet the eligibility requirements.

Two-year DBS Parkway Programme

Q: If a customer applies for a Covid-19 Vaccine Protect policy and insures a few family members at the same time, is each insured person entitled to receive the two-year DBS Parkway Programme?

No, only the applicant of the Covid-19 Vaccine Protect policy is entitled to receive the two-year DBS Parkway Programme.

Q: As part of the programme, what will the applicant of Covid-19 Vaccine Protect have access to?

The Programme allows the applicant access to the following:

TeleConsultation for general medical consult	<ul style="list-style-type: none">• First TeleConsultation via MyHealth Connect app on us*• Subsequent TeleConsultation at S\$12*
TeleConsultation for traditional chinese medicine consult	<ul style="list-style-type: none">• First TeleConsultation via MyHealth Connect app on us*• Subsequent TeleConsultation at S\$15*
Physical consultation	S\$16* for general medical consultation at 100 Parkway Shenton panel clinics

COVID-19 PCR Swab Test	<p>COVID Tests at 30 Shenton Medical Group clinics</p> <ul style="list-style-type: none"> • COVID PCR Swab Test: S\$151* • Serology for IgM antibody test (for China travels): S\$25* <p><i>Medications, procedures and investigations will be charged separately. Rates are inclusive of consultation fees.</i></p>
Healthcare & Wellness Services	<ul style="list-style-type: none"> • Vaccinations at 100 Parkway Shenton panel clinics • Health Screening at 6 Parkway Executive Health Screening Centres

**Prices exclude GST. Valid for doctor consultation only, not inclusive of medication, extended clinic hours surcharge (for visits in clinics after office hours) and S\$10 delivery charge (for medicine to be delivered after TeleConsult). First TeleConsultation on us to be utilised by 31 December 2021. Payment must be made with a DBS/POSB Credit/Debit Card.*

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